

# MERCY OCCUPATIONAL MEDICINE

## Information for DOT drivers regarding the June 2025 changes

### WHAT IS THE NEW PROCESS?

Drivers and employers can no longer submit DOT medical certificates to the State Driver's Licensing Agency (DMV) themselves. Please expect up to 10-14 days between the exam and viewing the certification on the DMV website. Here's the timeline:

- Provider completes exam. At midnight, the exam is locked and queued to FMCSA. If the FMCSA website is down, it will queue and send when it is back up.
- The FMCSA receives the certificate on the next business day (excluding weekends and federal holidays). The certificate reconciliation process can take up to 3-5 days, depending on the day of the week and holidays.
- Items that are reconciled:
  - The first five characters of the last name
  - Date of birth
  - Driver's license number
  - License-issuing state
- If the certificate and driver's license contain items that do not match exactly, FMCSA emails the provider to address the discrepancy. The provider then must correct the error and resubmit it to FMCSA, after which it undergoes the reconciliation process again.
- Once reconciliation is completed successfully, it will go to the DMV website.

### WHAT CAN DRIVERS DO TO REDUCE ISSUES

- Complete exams 2-3 weeks before the expiration date.
- When filling out the DOT exam registration, carefully check the demographic information, especially the name, date of birth, license number, and license issuing state. The information should appear exactly as displayed on the driver's license.
- Continue to carry a copy of your medical card.

### HOW CAN DRIVERS AND EMPLOYERS CHECK IF THE STATE HAS RECEIVED THE MEDICAL CARD?

To check if the N.C. DMV has a recent medical card for a driver's CDL, drivers can use the NCDMV's MyDMV portal. The portal allows drivers to view their driver's license and CDL information, including whether their medical certification is on file and its expiration date.

1. Access the MyDMV portal through the official NCDMV MyDMV portal.
2. Login using your driver's license number (or ID number) and date of birth.
3. View Medical Certification by navigating to the section related to your CDL or driver's license information.
4. Check for Medical Certification Status—look for details about your medical certification, including whether it's been received by the DMV and its expiration date.

**Questions?** Please contact Mercy Occupational Medicine, [mom@mercyurgentcare.org](mailto:mom@mercyurgentcare.org)